

Who to Call for Water and Environmental Concerns and Complaints

Emergencies, including Spills and Fish Kills

Issue	Contact	Availability	Phone Number	Additional Information
Spills and other emergencies	DEP	24 hours	484-250-5900 or 1-800-541-2050 (toll free)	
Environmental complaints (including water quality complaints)	DEP	Weekdays 8:00 a.m. - 4:00 p.m.	484-250-5991	Off hours, a message can be left at this number
Fish kills (1 st call)	DEP	24 hours	484-250-5900	
Fish kills (2 nd call)	Pennsylvania Fish and Boat Commission	Weekdays 8:00 a.m. – 4:00 p.m.	855-347-4545 (855-FISH-KIL)	
<p>Non-emergency environmental complaints can also be submitted online at http://www.dep.pa.gov/About/Regional/SoutheastRegion/Pages/Environmental-Complaints.aspx#.Vo_M5xUrLIU. These complaints will be addressed by DEP's regional service representative. For emergencies use the 24 hour DEP hotline at 484-250-5900.</p>				

Construction Site Issues

Issue	Contact	Availability	Phone Number	Additional Information
Construction site problems such as erosion, off-site discharges of mud/sediment, improper or no silt fencing	Chester County Conservation District	Weekdays 8:00 a.m. – 4:00 p.m.	610-925-4920	Select "0" to talk to the operator

Broken Water Mains and other Water Supply Issues

Issue	Contact	Availability	Phone Number	Additional Information
Broken water mains	Aqua Pennsylvania	24 hours	610-525-1402 or 877-987-2782	